## RFP-10-56 Pre-proposal Conference FSSA/DFR Ombudsman Services

IDOA on behalf of FSSA/DFR will be hosting a Pre-proposal Conference on:

February 16, 2010 1:00 PM Indiana Government Center South Conference Room 18

- I. Introductions
- II. Discussion of Request for Services (RFP) process by Indiana Department of Administration
- III. Discussion of Minority and Women's Business Enterprise Requirements
- IV. Description of RFP:

The purpose of this RFP is to select a vendor that can satisfy the State's need for Ombudsman Services for constituents, who interface with state government public assistance programs through the State of Indiana Family and Social Services Administration Eligibility Project. It is the intent of Division of Family Services (DFR) to contract with a vendor that provides quality Ombudsman Services for Division of Family Resources (DFR).

V. Questions and Answer Session

Prior Solicitation: N/A

## Additional Information IDOA PROCUREMENT LINKS AND NUMBERS

http://www.IN.gov/idoa/2354.htm - "State of Indiana Opportunities"

1-877-77BUYIN (8946) For Vendor Registration Questions

http://www.in.gov/idoa/2464.htm

For Inquiries Regarding Substantial Indiana Economic Impact

- A. Secretary of State of Indiana
  Can be reached at (317) 232-6576 for registration assistance www.in.gov/sos
- B. Indiana Economic Impact Form
  Online version available at <a href="http://www.IN.gov/idoa/2354.htm">http://www.IN.gov/idoa/2354.htm</a> "State of Indiana Opportunities"
- Minority and Women Owned Business Enterprises
   <a href="http://www.in.gov/idoa/2352.htm">http://www.in.gov/idoa/2352.htm</a>

   For more information and IDOA certified MBEs and WBEs.
- D. RFP Posting and Updates <a href="http://www.IN.gov/idoa/2354.htm">http://www.IN.gov/idoa/2354.htm</a> "State of Indiana Opportunities"
- E. Information Technology (IT) Standards and Policies http://in.gov/iot/2394.htm